

# **Stellar Converter for OST**

Installation Guide

## 1. About Stellar Converter for OST

**Stellar Converter for OST - Technician,** offers a complete solution to convert OST file to multiple formats including all contents such as e-mails, attachments, contacts, calendars, tasks, notes and journals. The software also provides the option to split and compress mailbox while saving OST file to PST format.

After OST file conversion, the software previews the original OST file mailbox items along with their content in a three-pane structure.

#### **Key features:**

- Supported Output Formats Provides options to export OST file to Live Exchange Server,
   Office 365, Outlook Profile and PST formats. Also supports DBX, MBOX, MSG, EML, RTF,
   HTML and PDF formats.
- Batch Conversion Provides an option to convert multiple OST files to PST files in a single conversion cycle.
- **Selective Conversion** Provides options to only save selected emails as per requirement.
- Encrypted Files Support Supports the conversion of encrypted OST files.
- Recover Deleted E-mails Supports preview and conversion of deleted items.
- Find Option Provides an option to find emails faster.
- Resume Function Provides an option to resume the process at a later stage by saving a scan information file.
- Compress and Split PST files Provides an option to split or compress mailbox while saving the output in PST format.
- Preview Before Saving Provides a preview of converted mail items in a three-pane structure.
- Save Contacts Provides an option to save all contacts in CSV file format.
- Quick Save Option Provides an option to right-click on emails listed on the preview section to save them in MSG, EML, RTF, HTML and PDF formats.
- Source OST File Support Supports MS Outlook 2019, 2016, 2013, 2010 and 2007 OST files.
- MS Outlook Support Supports MS Office 365, 2019, 2016, 2013, 2010 and 2007.
- Operating System Compatible with Windows 10, Windows 8.1, Windows 8 and Windows
   7.

# 2.1 System Requirements

Before installing the software, ensure that your system meets the minimum system requirements.

## **Minimum System Requirements:**

- **Processor**: Intel-compatible (x86, x64)
- Operating System: Window 10 / Windows 8.1 / Windows 8 / Windows 7
- **Memory**: 8 GB (recommended) 4 GB (minimum)
- Hard Disk: 250 MB for installation files
- MS Outlook: Office 365 / 2019 / 2016 / 2013 / 2010 / 2007

**Note:** For large files, it is recommended to have 64 bit Windows, 64 bit MS Outlook and 8 GB RAM.

## 2.2. Installation Procedure

#### To install the software, follow these steps:

- Double-click StellarConverterforOST.exe setup installer to start the installation. Select Setup Language dialog box appears.
- From the drop-down list, select your language and click OK. Setup Stellar Converter for OST window appears.
- 3. Click **Next**. **License Agreement** dialog box appears.
- 4. Choose I accept the agreement option. Next button will be enabled. Click Next. Select Destination Location dialog box appears.
- 5. Click **Browse** to select the destination path where the setup files are stored. Click **Next**. **Select Start Menu Folder** dialog box appears.
- 6. Click **Browse** to provide a path for the program's shortcuts. Click **Next**. **Select Additional Tasks** dialog box appears.
- 7. Select checkboxes as per your choice. Click **Next**. **Ready to Install** dialog box appears.
- 8. Review your selections. Click **Back** if you want to change them. Click **Install** to start the installation. The **Installing** window shows the installation process.
- 9. On completion of the installation process, **Completing the Stellar Converter for OST Setup Wizard** window appears. Click **Finish**.

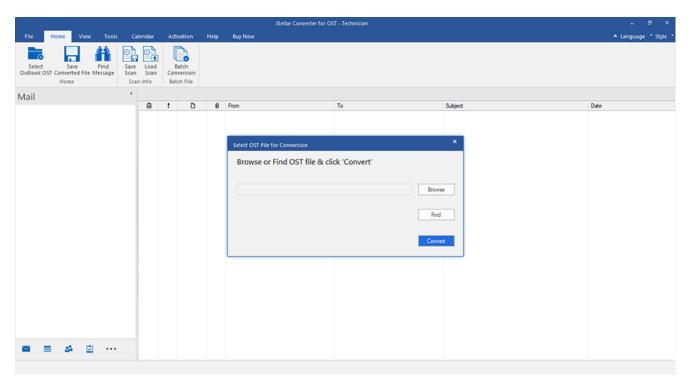
**Note:** Clear **Launch Stellar Converter for OST** check box to prevent the software from launching automatically.

**Note:** If you have **Stellar Converter for OST** application installed in your system and you have to reinstall MS Outlook/Office for any reason, in that case you need to reinstall the **Stellar Converter for OST** as well.

## 2.3. User Interface

**Stellar Converter for OST - Technician** has a simple and easy to use Graphical User Interface (GUI). The GUI of **Stellar Converter for OST - Technician** resembles the GUI of MS Office.

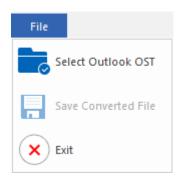
After launching the software, the main user interface appears as shown below:



The user interface contains ribbons, buttons and preview tabs that allow you to access various features of the software with ease.

## 2.3.1. Ribbons

#### 1. File Ribbon



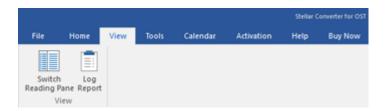
- Select Outlook OST: Use this option to select/search for the OST file.
- Save Converted File: Use this option to save the converted OST file at your specified location.
- Exit: Use this option to close the software.

#### 2. Home Ribbon



- Select Outlook OST: Use this option to select/search for the OST file.
- Save Converted File: Use this option to save the converted OST file at your specified location.
- Find Message: Use this option to search for specific emails and messages from the list of the scanned emails.
- Save Scan: Use this option to save the scanned information of the file.
- Load Scan: Use this option to load the saved scan file.
- Batch Conversion: Use this option to convert multiple OST files to PST files.

#### 3. View Ribbon



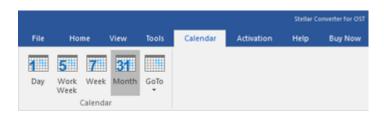
- Switch Reading Pane: Use this option to switch between horizontal and vertical views of the reading pane.
- Log Report: Use this option to view the log report.

#### 4. Tools Ribbon



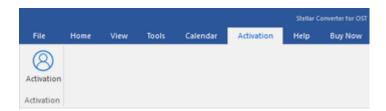
- Save All Contacts as CSV: Use this option to save all contacts in CSV file format.
- Relink Attachments: Use this button to relink the attachment folder.
- **Update Wizard:** Use this option to update the software.

#### 5. Calendar Ribbon



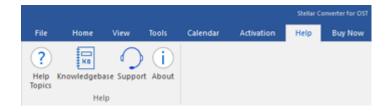
- Day: Use this option to list all the entries of a particular day from the list of the scanned emails.
- Work Week: Use this option to list all the entries of a workweek.
- Week: Use this option to list all the entries of a week.
- Month: Use this option to list all the entries for a particular month.
- **GoTo:** Use this option to list all the entries of the current date or any particular date.

#### 6. Activation Ribbon



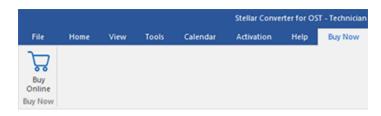
Activation: Use this option to activate the software after purchasing.

#### 7. Help Ribbon



- Help Topics: Use this option to open the help manual of the software.
- Knowledgebase: Use this option to visit the Knowledgebase articles of <u>stellarinfo.com</u>.
- Support: Use this option to visit the support page of stellarinfo.com.
- About: Use this option to read information about the software.

#### 8. Buy Now Ribbon



Buy Online: Use this option to buy Stellar Converter for OST.

#### 9. Language Menu



 Language: Use this option to change the language of the software. In the drop-down menu, you will find the following language options: English, French, German, Italian and Spanish.

## 10. Style Ribbon



Style: Use this option to switch between various themes for the software, as per your choice. Stellar Converter for OST - Technician offers the following themes: Office 2016
 Colorful Theme and Office 2016 White Theme.

## **2.3.2. Buttons**

Stellar Converter for OST - Technician toolbar has following buttons/options:



Click this button to open Select OST File for Conversion window.



Click this button to save the converted file to a location of your choice.



Click this button to open **Find Message** dialog box, using which you can search for specific emails using the sender's email, recipient's email, subject, or date.



Click this button to save scanned information of files.



Click this button to load the saved scan files.



Click this button to go to the **Batch Conversion Module**.



Click this button to switch between horizontal and vertical views of the reading pane. When you click on a folder in the left-pane, by default, the right pane shows the details in the horizontal columns position. You can click **Switch Reading Pane** icon to change the position to vertical columns.



Click this button to view the **log report**, which contains the details of the conversion process.



Click this button to save all contacts in CSV file format.



Use this button to relink the attachment folder.



Click this button to update your software. Use this option to check for both, major and minor versions of the software.



Click this button to list all the entries of one particular day from the calendar.



Click this button to list all the entries of a workweek.



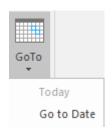
Click this button to list all the entries of a week.



Click this button to list all the entries for a particular month.



Click this button to list all the entries of the current date.



Click this button to list all the entries on a particular day (any single day except the current date).



Click this button to activate the software.



Click this button to open the help manual for **Stellar Converter for OST** - **Technician**.



Click this button to visit the knowledgebase articles of stellarinfo.com



Click this button to open stellarinfo.com online support website.



Click this button to read more information about the software.



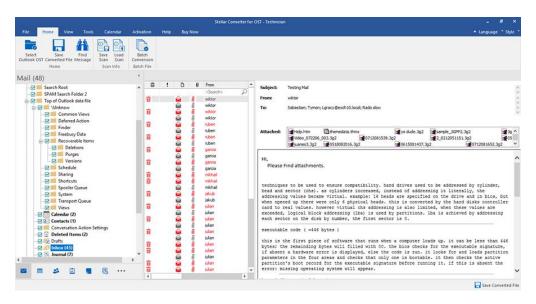
Click this button to purchase the software.

## 2.4. Preview Tabs

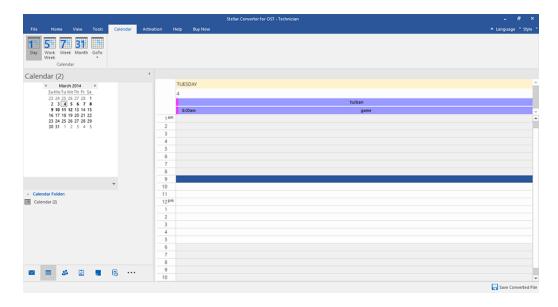
**Stellar Converter for OST - Technician** provides options to navigate between **Mails**, **Calendar**, **Contacts**, **Tasks**, **Notes** and **Journal** views at the bottom of the left pane. It also allows you to reset/modify the **Navigation Pane Options**.



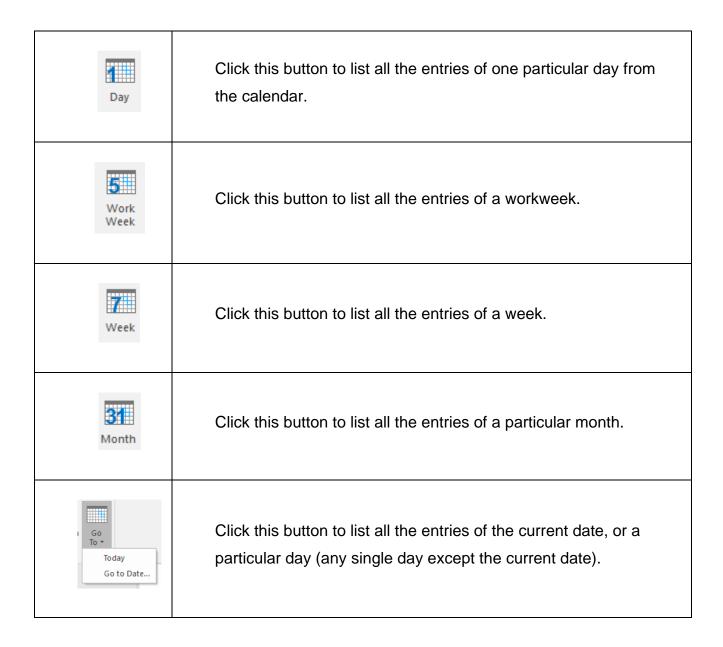
Click Mail icon to preview all the emails saved in the selected mailbox.



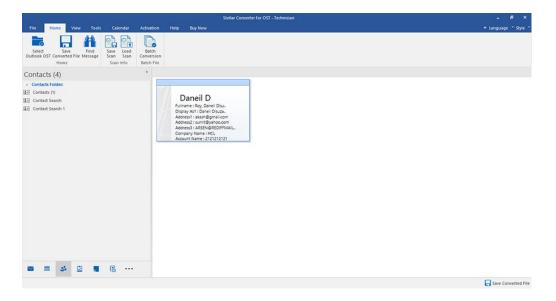
• Click **Calendar** icon to preview the calendar saved in the selected mailbox. It displays the schedule in an organized and efficient manner.



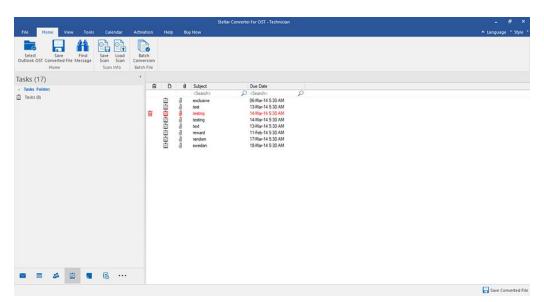
Calendar window displays the schedule created in the selected mailbox.



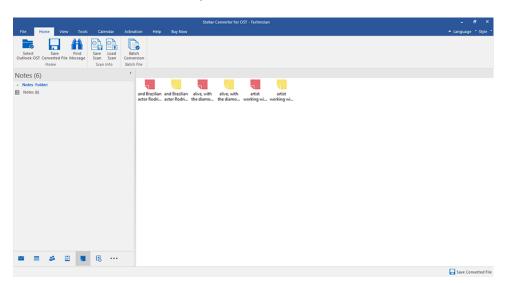
• Click Contacts icon to preview all the contacts saved in the selected mailbox.



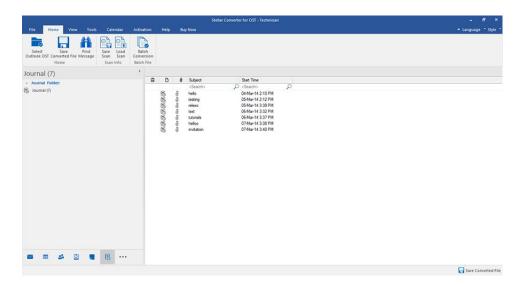
Click **Tasks** icon to preview all the tasks saved in the selected mailbox.



Click **Notes** icon to preview all the notes saved in the selected mailbox.

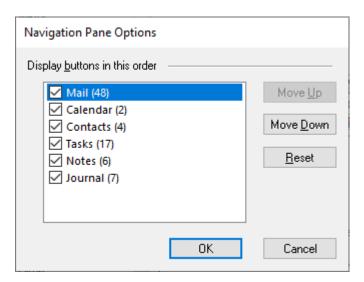


Click **Journal** icon to preview all the created journal entries saved in the selected mailbox.



• Click and select Navigation Pane Options. This will open the Navigation Pane Options window.

#### To modify/reset the navigation pane options:



- Check/ uncheck the preview tab that you want to add/ remove from the list.
- Click Move Up/ Move Down button to modify the order of the preview tabs. Move
   Up button will shift the desired tab upwards and Move Down button will shift the desired tab downwards in the list.
- Click Reset to go back to the default list of preview tabs.
- Click **OK** to save the changes.

# 2.5. Ordering the Software

To know more about Stellar Converter for OST - Technician, click here.

To purchase the software online, please visit https://www.stellarinfo.com/email-tools/ost-converter/buy-now.php

Alternatively, click on **Buy Online** icon in menu bar to purchase the software online.

Select either of the methods given above to purchase the software.

Once the order is confirmed, you will receive an activation key through email. You require this key to activate the software.

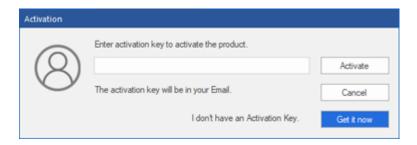
## 2.6. Activating the Software

The demo version is just for evaluation purpose and must be eventually activated to use the full functionality of the software. An 'Activation Key' is required to activate your copy of the software and save data. You will receive an activation key through email after purchasing the software.

Note: Make sure that you have an active Internet connection.

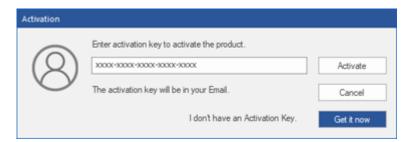
#### Steps to activate the software:

- 1. Run Stellar Converter for OST.
- 2. Click the **Activation** button on the **Buy Now** ribbon. A window, as displayed below, pops up on the screen.



#### Note:

- If you don't have the activation key, click **Get it now** button in the window to go online and purchase the product.
- Once the order is confirmed, an Activation Key is provided.
- 3. Enter the **Activation Key** and click **Activate** button.



- 4. The software is activated after successful verification of the activation key you have entered.
- 5. 'Activation Completed Successfully' message is displayed after the process is completed successfully. Click **OK** to use all the options of the software that have been unlocked after the activation.

## 2.7. Updating the Software

Stellar releases updates for **Stellar Converter for OST**. You can update the software to keep it upto-date. These updates can add new functionality, feature, service, or any other information that can improve the working of the software. The update option of the software is capable of checking for the latest updates. This will check for both latest, minor and major versions available online. While updating the software, it is recommended to close all the running programs.

#### To update Stellar Converter for OST:

#### **Automatic Update:**

- 1. Run Stellar Converter for OST.
- If an update is available, **Update Wizard** window appears along with the main user interface.
- 3. Click **Next** to start downloading the update files from the server. After the completion of the process, the software is updated to the latest version.
- 4. Click Finish to close the Update Wizard.

#### **Manual Update:**

- 1. Run Stellar Converter for OST.
- 2. Select **Update** from **Tools** ribbon. **Update Wizard** window pops up.
- 3. The wizard will start searching for the latest updates:
  - i. If the new version is found a window will pop up indicating the availability of an update.
  - ii. If no update is available then it indicates that the software is up-to-date.
- 4. If the update is available, click **Next** and the software will start downloading and installing update files from the server.
- 5. When the process is completed, the software is updated to the latest version. Click **Finish**.

**Note**: To disable automatic update when you launch the **Stellar Converter for OST** uncheck the checkbox '**Check updates at startup**'.

#### Live Update may not happen due to following reasons:

- Internet connection failure.
- · Updates are not available.
- Unable to download configuration files
- Unable to locate updated files or version

• Unable to locate executable file

## 2.8. Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

- You can either call us or go online to our support section at <a href="http://stellarinfo.com/support/">http://stellarinfo.com/support/</a>
- For price details and to place the order, click <a href="https://www.stellarinfo.com/email-tools/ost-converter/buy-now.php">https://www.stellarinfo.com/email-tools/ost-converter/buy-now.php</a>
- Chat Live with an Online technician at <a href="http://stellarinfo.com/support/">http://stellarinfo.com/support/</a>
- Search in our extensive Knowledgebase at <a href="https://www.stellarinfo.com/support/kb/">https://www.stellarinfo.com/support/kb/</a>
- Submit enquiry at <a href="http://www.stellarinfo.com/support/enquiry.php">http://www.stellarinfo.com/support/enquiry.php</a>
- Send e-mail to Stellar Support at <a href="mailto:support@stellarinfo.com">support@stellarinfo.com</a>

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- 1.2. "Compatible Computer" means a Computer with the recommended operating system and hardware configuration as stated in the Documentation.
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You understand that by using the Licensed Software, you consent and agree to the collection and use of certain information about you and your use of the Licensed Software in accordance with Stellar's Privacy Policy. You further consent and agree that Stellar may collect, use, transmit, process and maintain information related to your Account, and any devices or computers registered thereunder, for purposes of providing the Licensed Software, and any features therein, to you. Information collected by Stellar when you use the Licensed Software may also include technical or diagnostic information related to your use that may be used by Stellar to support, improve and enhance Stellar's products and services. For more information please read our full privacy policy at "https://www.stellarinfo.com", on the section Privacy Policy. You further understand and agree that this information may be transferred to the United States, India and/or other countries for storage, processing and use by Stellar, its affiliates, and/or their service providers. You hereby agree and consent to Stellar's and its partners' and licensors' collection, use, transmission, processing and maintenance of such location and account data to provide and improve such features or services.

#### 10. INTERNET CONNECTIVITY & PRIVACY.

- 10.1 Automatic Connections to the Internet. The Software may cause Customer's Computer, without notice, to automatically connect to the Internet and to communicate with Stellar website or Stellar domain for purposes such as license validation and providing Customer with additional information, features, or functionality. Unless otherwise specified in Sections 10.2 through 10.5, the following provisions apply to all automatic Internet connections by the Software:
  - 10.1.1 Whenever the Software makes an Internet connection and communicates with a Stellar website, whether automatically or due to explicit user request, the Privacy Policy shall apply.

Stellar Privacy Policy allows tracking of website visits and it addresses in detail the topic of tracking and use of cookies, web beacons, and similar devices.

- 10.1.2 Whenever the Software connects to Stellar over the Internet, certain Customer information is collected and transmitted by the Software to Stellar pursuant to the Stellar Online Privacy Policy available at https://www.stellarinfo.com/ under Privacy Policy section.
- 10.1.3 If Customer accesses Stellar Online Service or activates or registers the Software, then additional information such as Customer's ID, user name, and password may be transmitted to and stored by Stellar pursuant to the Privacy Policy and additional terms of use related to such Stellar Online Service.
- 10.1.4 Stellar, unless barred under applicable law, may (a) send Customer transactional messages to facilitate the Stellar Online Service or the activation or registration of the Software or Stellar Online Service, or (b) deliver in-product marketing to provide information about the Software and other Stellar products and Services using information including but not limited to platform version, version of the Software, license status, and language.
- 10.2 **Updating.** The Software may cause Customer's Computer, without additional notice, to automatically connect to the Internet (intermittently or on a regular basis) to (a) check for Updates that are available for download to and installation on the Computer and (b) notify Stellar of the results of installation attempts.
- 10.3 **Activation.** The Software may require Customer to (a) obtain Stellar Software Activation Key, (b) activate or reactivate the Software, (c) register the software, or (d) validate the Ownership. Such requirement may cause Customer's Computer to connect to the Internet without notice on install, on launch, and on a regular basis thereafter. Once connected, the Software will collect and transmit information to Stellar. Software or Customer may also receive information from Stellar related to Customer's license, subscription, or Ownership. Stellar may use such information to detect or prevent fraudulent or unauthorized use not in accordance with a valid

license, subscription, or Ownership. Failure to activate or register the Software, validate the subscription or Ownership, or a determination by Stellar of fraudulent or unauthorized use of the Software may result in reduced functionality, inoperability of the Software, or a termination or suspension of the subscription or Ownership.

- 10.4 **Use of Online Services.** The Software may cause Customer's Computer, without additional notice and on an intermittent or regular basis, to automatically connect to the Internet to facilitate Customer's access to content and services that are provided by Stellar or third parties. In addition, the Software may, without additional notice, automatically connect to the Internet to update downloadable materials from these online services so as to provide immediate availability of these services even when Customer is offline.
- 10.5 **Digital Certificates**. The Software uses digital certificates to help Customer identify downloaded files (e.g., applications and/or content) and the publishers of those files. For example, Stellar uses digital certificates to help Customer identify the publisher of Stellar applications.

  Customer's Computer may connect to the Internet at the time of validation of a digital certificate.

#### 11. LIMITATION OF LIABILITY

In no event shall Stellar or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the software product or the provision of or failure to provide support services, even if Stellar has been advised of the possibility of such damages. In any case, Stellar's entire liability under any provision shall be limited to the amount actually paid by you for the software product or a sum of US Dollars Five whichever is higher.

#### 12. TERMINATION

If Customer breaches this EULA, and fails to cure any breach within 30 calendar days after

request from Stellar, Stellar may terminate this EULA, whereupon all rights granted to Customer shall immediately cease including but not limited to the license granted to the customer to use the software which shall also stand revoked. Furthermore, upon termination, Customer shall return to Stellar all copies of the Licensed Software, or verify in writing that all copies of the Licensed Software have been destroyed and failure of the customer to do so would entitle Stellar to sue for relief in equity and damages.

#### 13. JURISDICTION AND LAW

- 13.1 This EULA is subject to, and will be governed by and construed in accordance with the substantive laws applicable to the state of Delhi (India). Courts at Delhi, India alone shall have the jurisdiction to entertain any dispute arising out of the terms and conditions of this EULA and you consent to such jurisdiction of the courts at Delhi, India.
- 13.2 This EULA will not be governed by the conflict of law rules of any jurisdiction, or the United Nations Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded.

#### 14. GENERAL

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- 14.7 This EULA constitutes the entire agreement between you and Stellar and it supersedes all prior or contemporaneous representations, discussions, undertakings, communications, agreements, arrangements, advertisements, and understandings regulating the Licensed Software. This EULA is binding on and made for the benefit of the parties and their successors and permitted assigns.
- 14.8 This EULA may only be modified, supplemented or amended by a writing signed by an authorized officer of Stellar.

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### 4. About Stellar

**Stellar** is the world's foremost Data Care Corporation, with expertise in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services. Stellar has been in existence from past 25+ years and is a customercentric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost-effective solutions available for large corporate, SMEs & Home Users.

Stellar has a strong presence across USA, Europe & Asia.

#### **Product Line:**

Stellar provides a wide range of Do It Yourself (DIY) Software for Consumer as well as Software for Businesses:

### **Data Recovery**

The widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!



### File Repair

The most comprehensive range of file repair software for Windows, Mac and Linux.

Recover your files, which have been infected by viruses, malwares or have been damaged by improper shutdown and other corruption-related issues.



## Data Erasure

Best software for IT assets
disposition. Secure and erase
variety of storage media and files
from PC/Laptop, Servers, Rack
Drives or Mobile devices. Data
once erased cannot be recovered
by using any data recovery
software or service.



## **Email Repair & Converter**

Robust applications to restore inaccessible mailboxes of MS Exchange, Outlook, AppleMail, Thunderbird, Eudora, Spicebird, Entourage, and Pocomail mailbox. Also, tools to convert mailboxes and database files from one format to another.



## **Database Repair**

Professional and reliable software to repair corrupt or damaged database for Microsoft SQL Server, QuickBooks®, Microsoft Access, SQLite and many more.



### **Email Backup Tools**

Fully featured backup utilities that provides a comprehensive solution in case of any disaster.

These software facilitates taking back up of all your mails, contacts, tasks, notes, calendar entries, journals etc. with full & incremental backup options.



### **Photo and Video Tools**

## **Utility Tools**

#### **Stellar Toolkits**

Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems. Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more.

A range of utility software such as
SpeedUp Mac, Drive Clone and
Partition Manager for Mac
systems as well as Password
Recovery for Windows and
Password Recovery for Windows
Server based systems

Stellar also provides toolkits that are combination of Powerful Tools Designed for Data Recovery, File repair, Mailbox repair and File Conversion. All in one power packed toolkits to meet the need of every business.







For more information about us, please visit www.stellarinfo.com.