

Stellar Data Recovery

Installation Guide

1. About Stellar Data Recovery

Stellar Data Recovery is a solution to all your data loss problems. Data loss can occur due to data corruption and deletion. This comprehensive software recovers and restores all of your lost data from corrupted, damaged, deleted or formatted Mac volumes. **Stellar Data Recovery** thoroughly scans (formatted, deleted or damaged) volumes and finds all the lost data such as documents, emails, pictures, audio and video and all other files. After scanning, software displays all the recoverable files and folders in a tree view. It can recover data from optical discs too and supports all CD / DVD formats and common file systems such as ISO 9660, Joliet, UDF, APFS, HFS and Rock Ridge.

Stellar Data Recovery has a number of features that help you to recover data easily and efficiently. It has features like deep scanning of a volume, auto-refresh drive list, display preview during scanning process, save scan information so that you can resume recovery at a later stage or create an image of a volume or complete hard drive. Additionally, the Filter option makes it easier for you to identify and recover the desired files and folders.

Stellar Data Recovery is available in three different editions:

1. **Professional edition**
2. **Premium edition**
3. **Technician edition**

Key features of Stellar Data Recovery:

- **Deleted File Recovery:** Recovers all accidentally deleted files.
- **Partition Recovery:** Recovers data from damaged, deleted, formatted and lost partitions on any storage media device.
- **Data Recovery from Crashed OS/Computer:** Provides the option to create a Bootable Recovery Drive to recover data from the crashed operating system or computer. Supports recovery from all versions of Mac.
- **Raw Recovery Support:** Raw recovery of volumes and hard drives to search data based on signatures.
- **Deep Scanning:** 'Deep Scan' does a comprehensive file signature-based search to maximize recovery in tough cases of data loss. Deep Scan is particularly useful for recovering the files that couldn't be found with normal scanning.
- **Image Creation:** Supports the creation of image for hard disk and volumes for recovery.
- **Preview Support:** Supports preview of files before recovery for most file types.
- **Save and Resume Recovery Session:** Save and resume recovery option to recover data at a later stage without scanning the drive again.
- **Encryption Support:** Supports encrypted file systems.
- **Support for Apple Time Capsule:** Supports Apple Time Capsule on Sparse Bundle disk images.
- **Support for Time Machine:** Support for Time Machine Backup drive recovery.
- **Drive Information Display:** Option to display drive details which gives you better information about selected volume and hard drive.
- **Unicode Support:** Support for Unicode Drive Name / Image.
- **Auto-Refreshing of media:** Newly added media is automatically added to the display list.
- **Advanced options for customization:** The software provides options such as Preferences (Preview, Supported File Types, Add/Edit Header, Filter) and Search that can be used for recovering data according to personal requirements.
-

- **File System Support:** Supports multiple file systems such as
 - **Macintosh file systems** – HFS, HFS+, and APFS.
 - **Windows file systems** – NTFS, FAT, FAT16, FAT32, and exFAT.
 - **CD/DVD file systems** – CDFS, UDF, and HFS+.
- **Simultaneous Scanning for File Systems:** Supports scanning of multiple file systems simultaneously and gives you the best possible scan results.
- **Supported File Types:** Supports more than 300 File types by default. Also, supports adding and editing unlimited custom file types.
- **Support for Multiple Drive Types:** Recovers data from desktop and laptop hard drives, external hard drives and pen drives, memory cards, SSD drives, SD cards, etc.
- **Operating System:** Compatible with **macOS** 10.11 and above.

2.1. Installing Stellar Data Recovery

Before installing the software, please ensure that your system meets the following minimum system requirements:

Minimum System Requirements:

- **Processor:** Intel-compatible (x86, x64)
- **Operating System:** macOS X 10.11 and above
- **Memory (RAM):** 8 GB (recommended) 4 GB (minimum)
- **Hard Disk:** 250 MB for installation files

To install Stellar Data Recovery, follow the steps below:

1. Unzip the **Stellar Data Recovery.dmg.zip** file.
2. Double-click the dmg file. This will mount a virtual volume-**Stellar Data Recovery**.
3. Drag the **Stellar Data Recovery** application from the mounted virtual volume to the **Applications** folder.
4. To launch the software, double-click on **Stellar Data Recovery** in the **Applications** folder.
5. Accept the License Agreement and then the main window of **Stellar Data Recovery** software is displayed.

Note: To remove the software, drag and drop **Stellar Data Recovery** from **Applications** folder to **Trash**.

2.2. Launching the Software

Follow any one of the steps mentioned below, to run **Stellar Data Recovery** on your Mac:

- Double-click the **Stellar Data Recovery** file in **Applications** folder,

Or,

- Double-click the **Stellar Data Recovery** desktop shortcut (if you have created one),

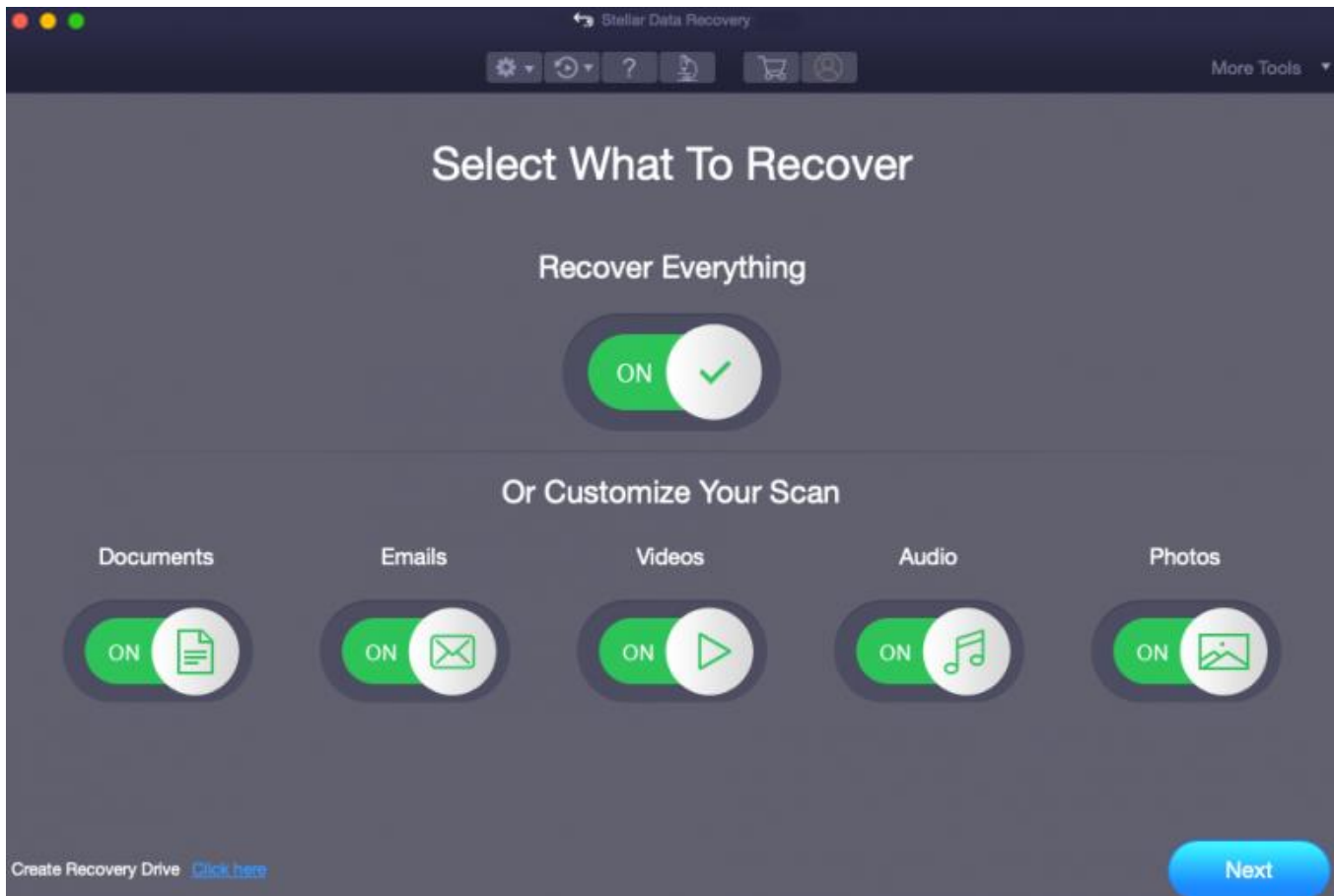
Or,

- Click the **Stellar Data Recovery** icon in the dock (if it exists).

2.3. Getting Familiar with User Interface

Stellar Data Recovery has a simple and easy to use graphical user interface. It contains all of the features required to perform complete data recovery. On launching the software, **Select What To Recover** screen is displayed.

The user interface contains Menus and Buttons that let you access various features of the software with ease.



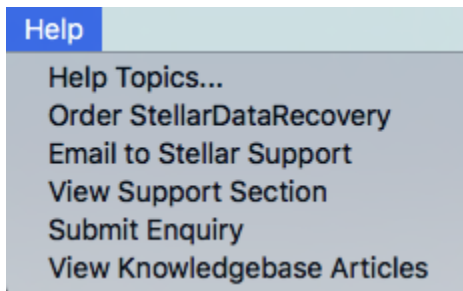
Menus:

1. StellarDataRecovery:



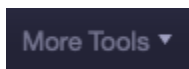
- **About StellarDataRecovery:** Use this option to read information about **StellarDataRecovery**.

2. Help:



- **Help Topics** : Use this option to view the **Stellar Data Recovery** help manual.
- **Order Stellar Data Recovery**: Use this option to buy **Stellar Data Recovery** software
- **Email to Stellar Support** : Use this option to support@stellar.com for any problem.
- **View Support Section** : Use this option to visit the support page of stellarinfo.com
- **Submit Enquiry** : Use this option to support@stellarinfo.com to stellarinfo.com
- **View Knowledgebase Articles** : Use this option to visit the support@stellar.com of stellarinfo.com

3. More Tools:



- **More Tools** : For quick access to additional tools of **Stellar Data Recovery**. Click on **More Tools** button given on the top right corner of the main interface.

2.3.1 Getting Familiar with Buttons

Following buttons are present on the main user interface of **Stellar Data Recovery** software:



Use this button to set preferences for **Stellar Data Recovery**.



Use this button to create an image of the volume and then resume the recovery process either from saved scan information or an image file.



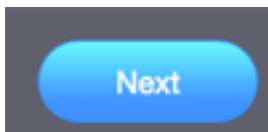
Use this button to view the help manual for the software.



Use this button to buy **Stellar Data Recovery** online.



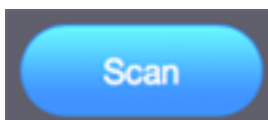
Use this button to activate **Stellar Data Recovery**.



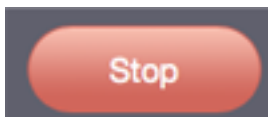
Use this button to move to the next window.



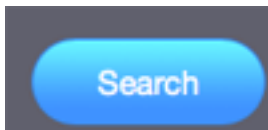
Use this button to save the recovered data.



Use this button to start the scanning process.



Use this button to stop the scanning process at any time.



Use this button to search a deleted or lost volume.




Use this button to get information about a selected drive or volume.



Click this button to access additional tools related to **Stellar Data Recovery**.

2.4. Ordering the Software

You can purchase the software online. For more on pricing details and to place an order, you can click the  **Buy** button on the main user interface, to purchase the software electronically.

Once the order is confirmed, you will receive a pre-paid activation key sent through e-mail, with which you can activate the software.

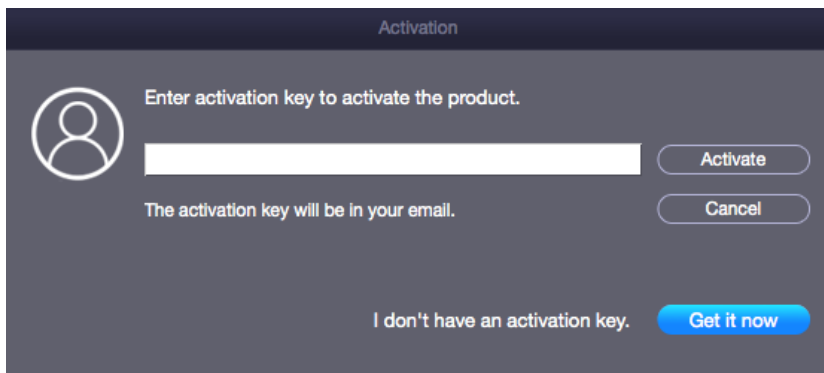
2.5. Activating the Software

Online Activation-

The demo version is for evaluation purpose only. You need to activate the software to use its full functionality. Use the Activation Key received via email after purchasing the software to activate it.

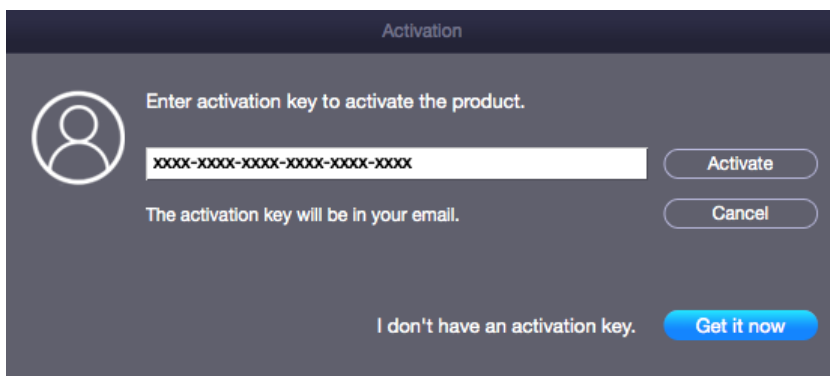
To activate the software:

1. Run **Stellar Data Recovery**.
2. Click the **Activation** button. **Activation window** is displayed as shown below:



The screenshot shows a dark-themed 'Activation' dialog box. At the top, it says 'Activation'. Below that is a white text prompt: 'Enter activation key to activate the product.' To the left of the input field is a white outline of a person's head and shoulders. The input field is empty. To the right of the input field are two buttons: 'Activate' and 'Cancel'. Below the input field, it says 'The activation key will be in your email.' At the bottom of the dialog, there is a link 'I don't have an activation key.' followed by a blue button labeled 'Get it now'.

3. If you don't have the activation key, click **Get it now** button in the window to purchase the software.
4. Once the order is confirmed, an Activation Key is sent to the email that you have provided while purchasing the software.
5. Paste or type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (**Please ensure an active Internet connection**).



This screenshot is identical to the previous one, but the input field now contains a placeholder activation key: 'xxxx-xxxx-xxxx-xxxx-xxxx-xxxx'.

6. **Stellar Data Recovery** automatically communicates with the license server to verify the entered key. If the entered key is valid, activation is completed successfully.

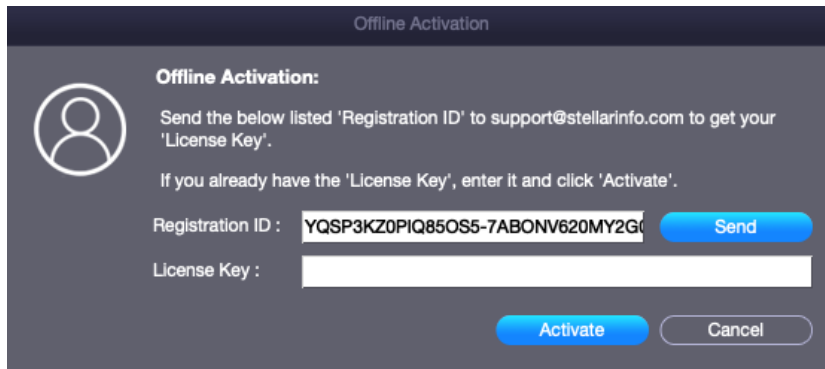
7. '**Activation Completed Successfully**' message is displayed. Click **OK**.

Offline Activation-

Offline Activation is a manual method of activating the software when the online activation is not available.

To activate the software offline:

1. Run demo edition of **Stellar Data Recovery** software.
2. Click on **Preferences** button and select **Offline Activation**.



Offline Activation

Offline Activation:

Send the below listed 'Registration ID' to support@stellarinfo.com to get your 'License Key'.

If you already have the 'License Key', enter it and click 'Activate'.

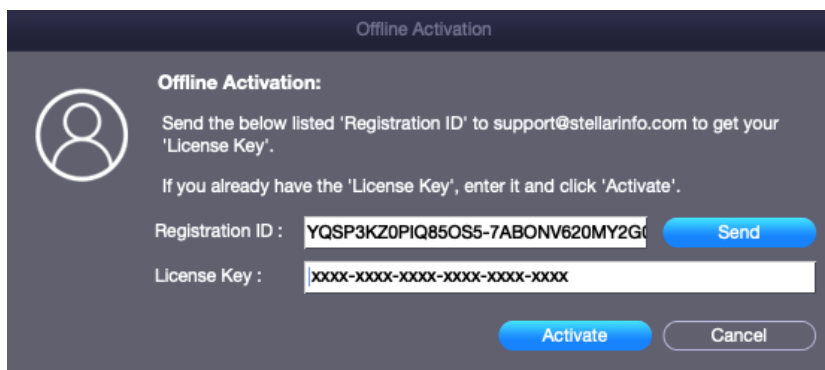
Registration ID : YQSP3KZ0PIQ85OS5-7ABONV620MY2G

License Key :

3. A **Registration ID** is generated on this window. To generate the **License Key**, you need to send an email with both the **Registration ID** and the **Activation Key** that you receive after purchasing the software, to support@stellarinfo.com.

Note: You can also click on the **Send** button, to generate an email automatically with the **Registration ID**. Manually add the **Activation Key** to this email and send it to support@stellarinfo.com.

4. A Stellar representative will verify the details that you have sent and reply with a **License Key** upon successful verification.
5. Enter the **License Key** in the **Offline Activation** window and click **Activate**.



Offline Activation

Offline Activation:

Send the below listed 'Registration ID' to support@stellarinfo.com to get your 'License Key'.

If you already have the 'License Key', enter it and click 'Activate'.

Registration ID : YQSP3KZ0PIQ85OS5-7ABONV620MY2G

License Key :

6. '**Stellar Data Recovery Activated Successfully**' message is displayed. Click **OK**.

2.6. Upgrading the Software

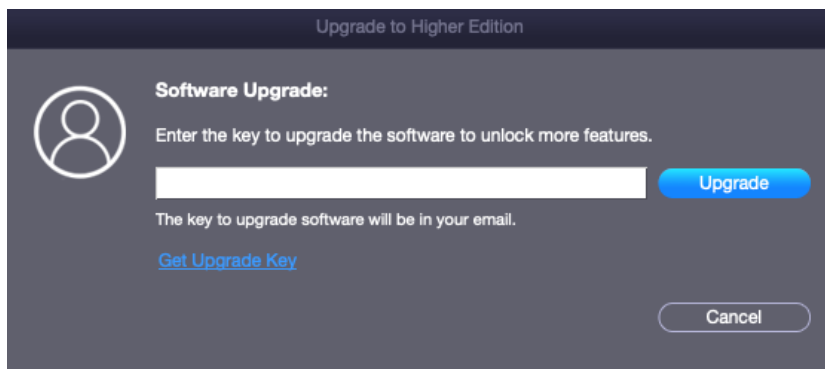
Stellar Data Recovery provides you an option to upgrade your software to a higher edition to unlock more features. The editions are given below in descending order, with **Technician** being the most upgraded edition of **Stellar Data Recovery**:

- **Stellar Data Recovery Technician edition**
- **Stellar Data Recovery Premium edition**
- **Stellar Data Recovery Professional edition**

*Example: If you have a **Premium** edition of **Stellar Data Recovery** you can upgrade it to **Technician**.*

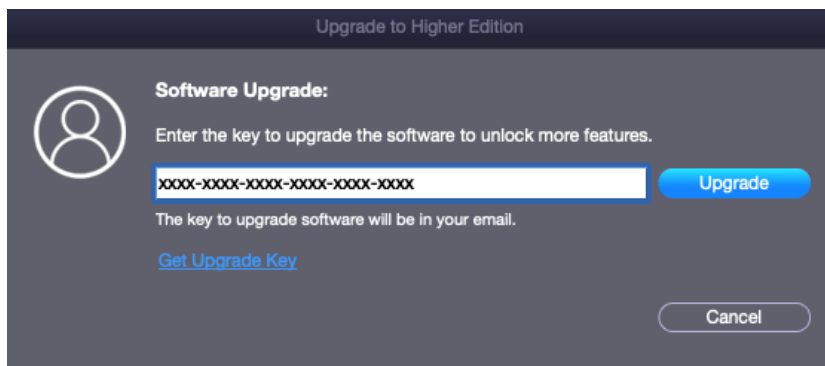
To upgrade the software:

1. Run **Stellar Data Recovery** software.
2. Click on **Preferences** button and select **Upgrade to Higher Edition**.
3. The **Software Upgrade** settings appear as shown below:



4. If you don't have the **Upgrade Key**, click **Get Upgrade Key** link in the window to go online and purchase the product.

5. Type the **Upgrade Key** (received through email after purchasing the upgraded product) and click **Upgrade** button (Please ensure that you have an active Internet connection).



6. The software would automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be upgraded successfully.

7. '***Stellar Data Recovery upgraded successfully***' message is displayed after the process gets completed successfully. Click **OK**.

2.7. Updating the Software

You can use the update feature of **Stellar Data Recovery** to check and install the latest updates for the application. This will help you keep your application up-to-date. When you run **Stellar Data Recovery**, update wizard pops up a message, if updates are available for the software. Otherwise, you can select **Check for Updates** option under **Preferences** -> **Update** in the toolbar.

To update Stellar Data Recovery, do one of the following:

To check automatically:

- Run **Stellar Data Recovery**, *Update* window is displayed along with the main user interface.
- To download the latest version, click **Update** button. It may take few seconds to minutes to download the files. Once completed, '**Update successfully installed**' message appears.
- Click **OK**.

To check manually:

- Run **Stellar Data Recovery**.
- On the toolbar, click **Preferences** option.
- Click **Update** option. Select **Check for updates** now option and specify frequency to check for updates daily, weekly or monthly.


Or,

- Click **Check for updates** button.
- If updates are available, **Update** window is displayed. Follow the next step. Else, if no updates are available, a message showing '**No updates are available**' is displayed.
- Click **Update** button to download the latest version. It may take few seconds to minutes to download the files. After completion, '**Update successfully installed**' message appears. Click **OK**.

2.8. Stellar Support

Our Technical Support professionals will provide solutions for all your queries related to Stellar Products.

You can either **Call Us** or **Go Online** to our support section at <https://www.stellarinfo.com/support/>

For price details and to place the order, you can click the  **Buy** button on the main user interface, to purchase the software electronically.

Chat Live with an **Online technician** at <https://www.stellarinfo.com>

Search in our extensive **Knowledgebase** at <https://www.stellarinfo.com/support/kb/index.php/category/mac-data-recovery>

Submit enquiry at <https://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

3. Legal Notices

Copyright

Stellar Data Recovery software, accompanied user manual and documentation are copyright of Stellar Information Technology Private Limited, with all rights reserved. Under the copyright laws, this user manual cannot be reproduced in any form without the prior written permission of Stellar Information Technology Private Limited. No Patent Liability is assumed, however, with respect to the use of the information contained herein.

Copyright © Stellar Information Technology Private Limited. All rights reserved.

Disclaimer

The Information contained in this manual, including but not limited to any product specifications, is subject to change without notice.

STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED PROVIDES NO WARRANTY WITH REGARD TO THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN AND HEREBY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH REGARD TO ANY OF THE FOREGOING STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED ASSUMES NO LIABILITY FOR ANY DAMAGES INCURRED DIRECTLY OR INDIRECTLY FROM ANY TECHNICAL OR TYPOGRAPHICAL ERRORS OR OMISSIONS CONTAINED HEREIN OR FOR DISCREPANCIES BETWEEN THE PRODUCT AND THE MANUAL. IN NO EVENT SHALL STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL SPECIAL, OR EXEMPLARY DAMAGES, WHETHER BASED ON TORT, CONTRACT OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN OR THE USE THEREOF.

Trademarks

Stellar Data Recovery® is a registered trademark of Stellar Information Technology Private Limited.

Mac OS X® is a registered trademark of Apple Computers.

All Trademarks Acknowledged.

All other brands and product names are trademarks or registered trademarks of their respective companies.

END USER LICENSE AGREEMENT

PLEASE READ THIS AGREEMENT CAREFULLY. BY DOWNLOADING, INSTALLING, COPYING, ACCESSING OR USING THIS SOFTWARE, ALL OR ANY PORTION OF THIS SOFTWARE, YOU (HEREINAFTER "CUSTOMER") ACCEPT ALL THE TERMS AND CONDITIONS OF THIS AGREEMENT WHICH WILL BIND YOU. THE TERMS OF THIS LICENSE INCLUDE, IN PARTICULAR, LIMITATIONS ON LIABILITY CLAUSE.

IF YOU DO NOT AGREE TO THE TERMS OF THIS LICENSE, WE WILL NOT LICENSE THE SOFTWARE AND DOCUMENTATION TO YOU AND YOU MUST DISCONTINUE THE INSTALLATION PROCESS NOW, AND PROMPTLY RETURN THE SOFTWARE AND PROOF OF ENTITLEMENT TO THE PARTY FROM WHOM YOU ACQUIRED THE SOFTWARE.

1. DEFINITIONS.

1.1 "**Stellar**" means Stellar Information Technology Pvt. Ltd., having its registered office at 205, Skipper Corner, 88, Nehru Place, New Delhi, India 110019.

1.2 "**Compatible Computer**" means a Computer with the recommended operating system and hardware configuration as stated in the Documentation.

1.3 "**Computer**" means a virtual or physical device that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions, including without limitation desktop computers, laptops, tablets, mobile devices, telecommunication devices, Internet-connected devices, and hardware products capable of operating a wide variety of productivity, entertainment, or other software applications.

1.4 "**Customer**" means you and any legal entity that obtained the Software and on whose behalf it is used; for example, and as applicable, your employer.

1.5 "**Permitted Number**" means one (1) unless otherwise indicated under a valid license (e.g., volume license) granted by Stellar.

1.6 "**Software**" means (a) all of the information with which this agreement is provided, including but not limited to: (i) all software files and other computer information; (ii) any proprietary scripting logic embedded within exported file formats (iii) images, sounds, clip art, video and other works bundled with Stellar software or made available by Stellar on Stellar's website for use with the Stellar software and not obtained from Stellar through a separate service (unless otherwise noted within that service) or from another party ("Content Files"); (iv) related explanatory written materials and files ("Documentation"); and (v) any modified versions and copies of, and upgrades, updates, and additions to, such information, provided to Customer by Stellar at any time, to the extent not provided under separate terms (collectively, "Updates").

2. LICENSE GRANT; PROPRIETARY RIGHTS

Right to use the Software: Subject to the terms and conditions of this Agreement, Stellar grants Customer a non-exclusive, non-transferable right, revocable and limited license to access and use the Software and Documentation on a single computer or workstation in a single location for your personal purposes (if you are a consumer) or your internal business purposes (if you are a business user) subject to the terms stated below. Customer must use the Technician License if using the

software to provide professional or paid service to a third party (individual or company) and / or for any commercial purposes.

SINGLE USER LICENSE. The term means a SOFTWARE that may be installed and used only by a single USER on a single computer at any one time. Consequently, the SOFTWARE must not be installed, displayed, shared or used concurrently from the computer or on distinct computers. Single User License is granted to customer who is using STANDARD, PROFESSIONAL, PREMIUM or CORPORATE Edition of the Software.

MULTIPLE USER LICENSE. The term means a SOFTWARE that may be installed and used by a specified number of USERS representing an equivalent number of computers. The SOFTWARE must not be installed, displayed, shared or used from or on a number of computers greater than the number of workstations authorized. Multiple User License are associated with Technician & Toolkit Edition of the Software. MAXIMUM Installation and usage limit of this License in on 3 Computers.

3. LICENSE TYPES

3.1 Evaluation Software/Trial version: The Software is provided with or without License key which can be downloaded for free from Stellar's website. The Software may only be installed and used on Permitted Number of Compatible Computers during the License Term for demonstration, evaluation, and training purposes only. Evaluation Software or Trial version of the Software may be freely distributed, if the distribution package is not modified. No person or company may charge a fee for the distribution of trial version without written permission from the copyright holder.

3.2 Subscription License: For the Software available on a subscription-basis ("Subscription License"), Customer may install and use the Subscription License only on the Permitted Number of Compatible Computer during the License Term Period. Subject to the Permitted Number of Computers for the Subscription License, Customer agrees that Stellar may change the type of Software (such as specific components, versions, platforms, languages, etc.) included in the Subscription License at any time and shall not be liable to the Customer whatsoever for such change. Ongoing access to a Subscription License requires a recurring Internet connection to activate, renew, and validate the license. If Stellar does not receive the recurring subscription payment or cannot validate the license periodically, then the Software may become inactive without additional notice until Stellar receives the payment or validates the license.

3.3 Lifetime License: Once registered, user is granted an exclusive license to use the Software for maximum period of 10 years on the same computer with same configuration and operating system which is compatible with the software. If the computer hardware or software is changed during the lifetime of the license which is not compatible with the original purchased version; then user may need to additionally purchase the upgraded version of the software.

4. SOFTWARE SUPPORT.

Support will only be provided to only license customer for a period of 1 Year from the date of purchase. Queries regarding the installation and use of the software should be submitted by e-mail which get responded usually within 24 Business Hours.

Free Technical Support is provided for 1 Year from the date of purchase, if your license term is greater than 1 year then you may avail Technical Support by paying additional fee applicable at that time. Paid support can be purchased for Lifetime License only upto a maximum period of next 2

years. Stellar will not assist customers for any support request related to the Software after 3 years from the purchase of the software.

5. INTELLECTUAL PROPERTY OWNERSHIP.

The Software and any authorized copies that Customer makes are the intellectual property of and are owned by Stellar. The structure, organization, and source code of the Software are the valuable trade secrets and confidential information of Stellar Information Technology Pvt. Ltd. The Software is protected by law, including but not limited to the copyright laws of the United States and other countries, and by international treaty provisions. Except as expressly stated herein, this agreement does not grant Customer any intellectual property rights in the Software. All rights not expressly granted are reserved by Stellar.

6. RESTRICTIONS & REQUIREMENTS.

6.1 Proprietary Notices. Any permitted copy of the Software (including without limitation Documentation) that Customer makes must contain the same copyright and other proprietary notices that appear on or in the Software.

6.2 Use Obligations. Customer agrees that it will not use the Software other than as permitted by this agreement and that it will not use the Software in a manner inconsistent with its design or Documentation.

6.3 No Modifications. Customer shall not modify, adapt, tamper with, translate or create Derivative Works of the Software or the Documentation; combine or merge any part of the Software or Documentation with or into any other software or documentation; or refer to or otherwise use the Software as part of any effort to develop software (including any routine, script, code, or program) having any functional attributes, visual expressions or other features similar to those of the Software to compete with Stellar; except with Stellar's prior written permission, publish any performance or benchmark tests or analysis relating to the Software;

6.4 No Reverse Engineering. Customer shall not reverse engineer, decompile, disassemble, or otherwise attempt to discover the source code of the Software.

6.5 No Unbundling. The Software may include various applications and components, may allow access to different Stellar Online Channels, may support multiple platforms and languages, and may be provided to Customer on multiple media or in multiple copies. Nonetheless, the Software is designed and provided to Customer as a single product to be used as a single product on Computers as permitted herein. Unless otherwise permitted in the Documentation, Customer is not required to install all component parts of the Software, but Customer shall not unbundle the component parts of the Software for use on different Computers.

6.6 Customer will not remove, erase, obscure or tamper with any copyright or any other product identification or proprietary rights notices, seal or instructional label printed or stamped on, affixed to, or encoded or recorded in or on any Software or Documentation; or fail to preserve all copyright and other proprietary notices in all copies Company makes of the Software and Documentation;

6.7 Customer will not run or operate the Software in a cloud, Internet-based computing or similar on-demand computing environment unless Company's Grant Letter or the applicable Product Entitlement Definitions specifically allows the use.

6.8 No Transfer. Customer will not rent, lease, sell, sublicense, assign, or transfer its rights in the software (including without limitation, software obtained through a web download), or authorize any portion of the software to be copied onto another individual or legal entity's computer except as may be expressly permitted herein.

7. COPYRIGHT/OWNERSHIP.

Customer acknowledges that all intellectual property rights in the Software and the Documentation anywhere in the world belong to, or are licensed to Stellar. The rights granted to you in the Software are licensed (not sold), and you have no rights in, or to, the Software or the Documentation other than the right to use them in accordance with the terms of this License. The Software, its source code and Documentation are proprietary products of Stellar Information Technology Pvt. Ltd. ("Stellar") to provide the License and are protected by copyright and other intellectual property laws. Stellar shall at all times retain all rights, title, interest, including intellectual property rights, in the Software or Documentation.

8. WARRANTIES.

The licensed software (excluding the media on which it is distributed) and all Stellar related websites and services are provided to licensee 'AS IS' and "AS AVAILABLE," and Stellar and its suppliers and licensors make NO WARRANTY as to their use or performance. Stellar and its suppliers and licensors make NO WARRANTIES OR REPRESENTATIONS (express or implied, whether by statute, common law, custom, usage, or otherwise) as to any matter including without limitation to quality, availability, performance or functionality of the licensed software or any related Stellar websites or services; quality or accuracy of any information obtained from or available through use of the licensed software or related Stellar websites or services; any representation or warranty that the use of the licensed software or any related Stellar websites or services will be uninterrupted or always available (whether due to internet failure or otherwise), error-free, free of viruses or other harmful components or operate on or with any particular hardware, platform or software; non-infringement of third-party rights, merchantability, integration, satisfactory quality, or fitness for any particular purpose, except for, and only to the extent, that a warranty may not be excluded or limited by applicable law in licensee's jurisdiction.

9. DATA PROTECTION.

You understand that by using the Licensed Software, you consent and agree to the collection and use of certain information about you and your use of the Licensed Software in accordance with Stellar's Privacy Policy. You further consent and agree that Stellar may collect, use, transmit, process and maintain information related to your Account, and any devices or computers registered thereunder, for purposes of providing the Licensed Software, and any features therein, to you. Information collected by Stellar when you use the Licensed Software may also include technical or diagnostic information related to your use that may be used by Stellar to support, improve and enhance Stellar's products and services. For more information please read our full privacy policy at "<https://www.stellarinfo.com>", on the section Privacy Policy. You further understand and agree that this information may be transferred to the United States, India and/or other countries for storage, processing and use by Stellar, its affiliates, and/or their service providers. You hereby agree and consent to Stellar's and its partners' and licensors' collection, use, transmission, processing and maintenance of such location and account data to provide and improve such features or services.

10. INTERNET CONNECTIVITY & PRIVACY.

10.1 Automatic Connections to the Internet. The Software may cause Customer's Computer, without notice, to automatically connect to the Internet and to communicate with Stellar website or Stellar domain for purposes such as license validation and providing Customer with additional information, features, or functionality. Unless otherwise specified in Sections 10.2 through 10.5, the following provisions apply to all automatic Internet connections by the Software:

10.1.1 Whenever the Software makes an Internet connection and communicates with a Stellar website, whether automatically or due to explicit user request, the Privacy Policy shall apply. Stellar Privacy Policy allows tracking of website visits and it addresses in detail the topic of tracking and use of cookies, web beacons, and similar devices.

10.1.2 Whenever the Software connects to Stellar over the Internet, certain Customer information is collected and transmitted by the Software to Stellar pursuant to the Stellar Online Privacy Policy available at <https://www.stellarinfo.com/> under Privacy Policy section.

10.1.3 If Customer accesses Stellar Online Service or activates or registers the Software, then additional information such as Customer's ID, user name, and password may be transmitted to and stored by Stellar pursuant to the Privacy Policy and additional terms of use related to such Stellar Online Service.

10.1.4 Stellar, unless barred under applicable law, may (a) send Customer transactional messages to facilitate the Stellar Online Service or the activation or registration of the Software or Stellar Online Service, or (b) deliver in-product marketing to provide information about the Software and other Stellar products and Services using information including but not limited to platform version, version of the Software, license status, and language.

10.2 **Updating.** The Software may cause Customer's Computer, without additional notice, to automatically connect to the Internet (intermittently or on a regular basis) to (a) check for Updates that are available for download to and installation on the Computer and (b) notify Stellar of the results of installation attempts.

10.3 **Activation.** The Software may require Customer to (a) obtain Stellar Software Activation Key, (b) activate or reactivate the Software, (c) register the software, or (d) validate the Ownership. Such requirement may cause Customer's Computer to connect to the Internet without notice on install, on launch, and on a regular basis thereafter. Once connected, the Software will collect and transmit information to Stellar. Software or Customer may also receive information from Stellar related to Customer's license, subscription, or Ownership. Stellar may use such information to detect or prevent fraudulent or unauthorized use not in accordance with a valid license, subscription, or Ownership. Failure to activate or register the Software, validate the subscription or Ownership, or a determination by Stellar of fraudulent or unauthorized use of the Software may result in reduced functionality, inoperability of the Software, or a termination or suspension of the subscription or Ownership.

10.4 **Use of Online Services.** The Software may cause Customer's Computer, without additional notice and on an intermittent or regular basis, to automatically connect to the Internet to facilitate Customer's access to content and services that are provided by Stellar or third parties. In addition, the Software may, without additional notice, automatically connect to the Internet to update downloadable materials from these online services so as to provide immediate availability of these services even when Customer is offline.

10.5 **Digital Certificates.** The Software uses digital certificates to help Customer identify downloaded files (e.g., applications and/or content) and the publishers of those files. For example, Stellar uses

digital certificates to help Customer identify the publisher of Stellar applications. Customer's Computer may connect to the Internet at the time of validation of a digital certificate.

11. LIMITATION OF LIABILITY

In no event shall Stellar or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the software product or the provision of or failure to provide support services, even if Stellar has been advised of the possibility of such damages. In any case, Stellar's entire liability under any provision shall be limited to the amount actually paid by you for the software product or a sum of US Dollars Five whichever is higher.

12. TERMINATION

If Customer breaches this EULA, and fails to cure any breach within 30 calendar days after request from Stellar, Stellar may terminate this EULA, whereupon all rights granted to Customer shall immediately cease including but not limited to the license granted to the customer to use the software which shall also stand revoked. Furthermore, upon termination, Customer shall return to Stellar all copies of the Licensed Software, or verify in writing that all copies of the Licensed Software have been destroyed and failure of the customer to do so would entitle Stellar to sue for relief in equity and damages.

13. JURISDICTION AND LAW

13.1 This EULA is subject to, and will be governed by and construed in accordance with the substantive laws applicable to the state of Delhi (India). Courts at Delhi, India alone shall have the jurisdiction to entertain any dispute arising out of the terms and conditions of this EULA and you consent to such jurisdiction of the courts at Delhi, India.

13.2 This EULA will not be governed by the conflict of law rules of any jurisdiction, or the United Nations Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded.

14. GENERAL

14.1 This License is the complete statement of the agreement between the parties on the subject matter and merges and supersedes all other or prior understandings, purchase orders, agreements and arrangements.

14.2 The exclusions of warranties and liability limitations shall survive the termination of this EULA, howsoever caused; but this survival shall not imply or create any continued right to use the Licensed Software after termination of this EULA.

14.3 Licensee shall not ship, transfer, or export Licensed Software into any country or use Licensed Software in any manner prohibited by the applicable export control laws, notably where applicable, the United States Export Administration Act, restrictions, or regulations (collectively the 'Export Laws'.) All rights to use the Licensed Software are granted on condition that Licensee complies with the Export Laws, and all such rights are forfeited if Licensee fails to comply with the Export Laws.

14.4 Stellar reserves all rights not expressly granted to Licensee by this EULA All rights are reserved under the copyright laws of India and/or of other countries, to Stellar Information Technology Pvt Ltd, having its registered office at 205, Skipper Corner, 88, Nehru Place, New Delhi, India 110019.

14.5 There are no third party beneficiaries of any promises, obligations or representations made by Stellar herein.

14.6 Any waiver by Stellar of any violation of this License by you shall not constitute nor contribute to a waiver by Stellar of any other or future violation of the same provision or any other provision of this License.

14.7 This EULA constitutes the entire agreement between you and Stellar and it supersedes all prior or contemporaneous representations, discussions, undertakings, communications, agreements, arrangements, advertisements, and understandings regulating the Licensed Software. This EULA is binding on and made for the benefit of the parties and their successors and permitted assigns.

14.8 This EULA may only be modified, supplemented or amended by a writing signed by an authorized officer of Stellar.

Copyright © Stellar Information Technology Private Limited. All rights reserved.

4. About Stellar

Stellar is a global Data Care organization offering DIY solutions for Data Recovery, Email Repair and Conversion, File and Database Repair, and Data Erasure. **Stellar**[®] solution portfolio comprises 100+ proprietary software tools widely used by enterprises, IT service providers, and individuals in 190+ countries. The company has presence in the USA, Europe, and Asia.

Data Recovery	Email Repair and Conversion
<p>DIY tools to recover the data, including documents, photos, videos, etc., lost due to deletion, formatting, corruption, missing partition, crashed system, etc.</p> <p>Recovers from internal and external hard drives, portable storage, RAID, and virtual drives.</p> <p><u>Stellar Data Recovery - Windows</u></p> <p><u>Stellar Data Recovery - Mac</u></p> <p><u>Stellar Photo Recovery</u></p> <p><u>Know More >>></u></p>	<p>Advanced tools to repair corrupted EDB, PST, OLM, and other email files and recover the mail items.</p> <p>Also, convert the email files of Exchange, Outlook, Apple Mail, HCL Notes (formerly IBM Notes), etc., and extract the complete mailbox data.</p> <p><u>Stellar Repair for Exchange</u></p> <p><u>Stellar Repair for Outlook</u></p> <p><u>Stellar Converter for EDB</u></p> <p><u>Stellar Converter for OST</u></p> <p><u>Know More >>></u></p>

File and Database Repair	Data Erasure
<p>Powerful software to repair the corrupted database files of MS SQL, MySQL, Access, SQL Anywhere, QuickBooks, and more.</p> <p>Also, comprises DIY tools to repair the corrupted images and videos taken from all types of cameras.</p> <p><u>Stellar Repair for MS SQL</u></p> <p><u>Stellar Repair for Video</u></p> <p><u>Know More >>></u></p>	<p>Secure and certified software for permanent wiping of laptops and desktops, loose drives, server storage, and mobile devices.</p> <p>The tools protect data privacy through failsafe erasure and guarantee compliance with regulatory norms.</p> <p><u>BitRaser Drive Eraser</u></p> <p><u>BitRaser File Eraser</u></p> <p><u>Know More >>></u></p>